

1 **IN THE OFFICE OF ADMINISTRATIVE HEARINGS**

2  
3 In the Matter of:

2020-EMS-0004-DHS

4 Critical Air Response Enterprises, LLC dba  
5 AirCare1 Ground Ambulance Division

**CASE MANAGEMENT ORDER No. 1  
Modifying Document Service and Filing  
Requirements to Require Electronic  
Filing**

**Orders to Webmaster**

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9 **ELECTRONIC FILING IS REQUIRED**

10 To reduce the expense and complexity of providing service for all pleadings and  
11 other filings:

- 12
- 13 A. **Paper filing will not be permitted; electronic filing will be required through the**  
14 **following webpage: <https://portal.azoah.com/oedf/> .** A password for submission  
15 will be supplied to each party (or their counsel). (The password will be supplied  
16 by a separate email that will not be made public.) Technical questions  
17 regarding the use of the webpage should be directed to  
[webmaster@azoah.com](mailto:webmaster@azoah.com);<sup>1</sup>
- 18 B. Upon the successful filing of a document, an e-mail will be automatically  
19 generated and sent to all persons on the approved mailing list.<sup>2</sup> Receipt of the  
20 e-mail is verification of submission to the Office of Administrative Hearings  
21 (“OAH”), and all other parties.
- 22 C. Electronic filing will constitute valid service and no service to the other parties  
23 will be required. Notwithstanding A.A.C. R2-19-108(F), service is effective on  
24 the date of electronic filing, or the next business day, if the date of filing is a  
25 Saturday, Sunday, or recognized state holiday. See A.R.S. § 41-1092.04;  
26 Arizona Administrative Code R2-19-102.
- 27 D. All electronic filings must be in PDF format. Files that are not so configured  
28 will be rejected;

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28 <sup>1</sup> Any Motions to Intervene should be filed on the OAH website at <http://www.azoah.com/motions.html> .  
29 If the ALJ grants such a Motion, the intervenor will then be provided the password.

30 <sup>2</sup> When a party successfully submits a document, a Notice of Successful Filing will appear, which should  
be saved for the filing party's records. Similarly, if the document is not successfully filed, the party will  
receive a Notification showing that the filing was unsuccessful.

1 E. All filings must be set to limit page sizes to 8 ½ x 11; files that are not so  
2 configured will be rejected;

3 F. The electronic case file, publicly accessible without password, is posted at  
4 <https://portal.azoah.com/oedf/documents/2020-EMS-0004-DHS/index.html> .

5 G. A courtesy copy of this Order is being mail or e-mailed to all interested parties  
6 and others listed in the Notice of Hearing. Any interested persons may have  
7 their names added to the approved mailing list by sending an email request to  
8 [webmaster@azoah.com](mailto:webmaster@azoah.com) .

9 **ORDERS TO OAH WEBMASTER**

10 **IT IS ORDERED** that the OAH webmaster shall cause all pleadings and other  
11 filings received prior to the issuance of this Order to be reflected in the electronic  
12 docket.

13 **IT IS FURTHER ORDERED** that the OAH Webmaster is directed to make any  
14 required technical modifications to the electronic docket, with such technical  
15 modifications to be noted by the Webmaster on the electronic docket by appropriate  
16 means.

17 **IT IS FURTHER ORDERED** that the OAH Webmaster is directed to post  
18 technical bulletins as may be considered useful.

19 Done this day: August 15, 2019.

20 /s/ Tammy L. Eigenheer  
21 Administrative Law Judge

22 Copy mail/e-mailed this 15<sup>th</sup> day of August, 2019 to:

23 Dr. Cara Christ, Director  
24 Arizona Department of Health Services  
25 150 N. 18th Avenue, Suite 550  
26 Phoenix, Arizona 85007  
27 [oahords@azdhs.gov](mailto:oahords@azdhs.gov)

28 Clerk of the Department  
29 Arizona Department of Health Services  
30 150 N. 18<sup>th</sup> Ave., Room 200  
Phoenix, AZ 85007

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24 GILBERT FIRE AND RESCUE DEPARTMENT  
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26 Gilbert, AZ 85296

27 John Valentine  
28 LIFE LINE AMBULANCE SERVICE, INC.  
29 Professional Medical Transport, INC. dba  
30 PMT AMBULANCE  
dba Life Line Ambulance  
AMERICAN MEDICAL RESPONSE OF MARICOPA, LLC  
RIVER MEDICAL, INC.  
RIM Arizona Holdings, INC. dba CANYON STATE AMBULANCE  
dba Payson Medical Transport dba Lifestar EMS  
dba Life Line Ambulance  
Southwest Ambulance of Casa Grande, Inc. dba  
SOUTHWEST AMBULANCE AND RESCUE OR ARIZONA  
dba American Medical Response dba A:MR  
SW General Inc. dba SOUTHWEST AMBULANCE

1 dba American Medical Response dba AMR  
2 Comtrans Ambulance Services, Inc. dba  
3 COMTRANS AMBULANCE SERVICE  
4 dba Premed Transport  
5 dba American Comtrans  
6 dba Life Line Ambulance  
7 EMERGENCY MEDICAL TRANSPORT, INC.  
8 dba American Ambulance  
9 dba Life Line Ambulance  
10 8465 N Pima Road  
11 Scottsdale, AZ 85258

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14 MARICOPA AMBULANCE  
15 10243 N. 19<sup>th</sup> Ave.  
16 Phoenix, AZ 85025

17 Mary Cameli, Fire Chief  
18 City of Mesa dba  
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20 13 W. 1<sup>st</sup> Street  
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23 NORTH COUNTY FIRE & MEDICAL DISTRICT  
24 18818 N. Spanish Garden Drive  
25 Sun City West, AZ 85375

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27 City of Peoria dba  
28 PEORIA FIRE AND MEDICAL DEPARTMENT  
29 8401 West Monroe Avenue  
30 Peoria, AZ 85345

31 Pamela Wayne, Ambulance Billing Supervisor  
32 City of Phoenix dba  
33 CITY OF PHOENIX ETS  
34 (EMERGENCY TRANSPORT SYSTEM)  
35 150 S. 12<sup>th</sup> Street  
36 Phoenix, AZ 85034

37 Ron Knight, Fire Chief  
38 Town of Queen Creek dba  
39 QUEEN CREEK FIRE AND MEDICAL DEPARTMENT  
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4 25608 N. Forest Rd.  
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6 RURAL/METRO CORP. (MARICOPA)  
7 dba Rural/Metro Ambulance Service  
8 dba Arizona Medical Transport dba AMT  
9 SOUTHWEST AMBULANCE OF CASA GRANDE, INC.  
10 dba American Medical Response  
11 dba AMR  
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17 18602 N. 99<sup>th</sup> Avenue  
18 Sun City, AZ 85373

19 Troy Maloney, Fire Chief  
20 SUN LAKES FIRE DISTRICT  
21 25020 S. Alma School Road  
22 Sun Lakes, AZ 85248

23 Paul Bourgeois, Fire Chief  
24 SUPERSTITION FIRE & MEDICAL DISTRICT  
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26 Apache Junction, AZ 85119

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28 SURPRISE FIRE-MEDICAL DISTRICT -  
29 14250 W. Statler Plaza, Ste. 101  
30 Surprise, AZ 85374

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Tempe, Arizona 85280

Steve Holt, Fire Chief  
TONTO BASIN FIRE DISTRICT

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7 Wellton, AZ 85356-0958

8 By: c. serrano and posted to [https://portal.azoah.com/oedf/documents/2020-EMS-0004-](https://portal.azoah.com/oedf/documents/2020-EMS-0004-DHS/index.html)  
9 DHS/index.html  
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