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10 Attorneys for Applicant
11 RBR Management, LLC
12 dba Community Ambulance

13 **IN THE OFFICE OF ADMINSTRATIVE HEARINGS**

14
15 In the Matter of:

16 RBR Management, LLC dba Community
17 Ambulance,

18 Applicant.

Docket No. 2017-EMS-0104-DHS
(EMS No. 0283)

**APPLICANT'S
SUPPLEMENTAL EXHIBITS
LIST**

(Assigned to the Honorable
Tammy L. Eigenheer)

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23 RBR Management LLC, dba Community Ambulance (“Applicant” or
24 “Community Ambulance”) submits this Supplemental Exhibits List, identifying
25 and disclosing two additional exhibits it may use at the Certificate of Necessity
26 (“CON”) hearing in this matter. The first exhibit is listed as Applicant’s Exhibit
27 #65 in Applicant’s previous filings but is not included in the “Combined Hearing
28 Exhibits” link on the Office of Administrative Hearings portal. The second

1 exhibit is the financial impact analysis by Applicant's financial expert, Michael
2 Evans, which was already disclosed to Intervenors and DHS on September 18,
3 2018 with Applicant's Final Witness and Exhibit List, but was inadvertently
4 omitted from the list of exhibits. Below is a revised exhibits list with the new
5 exhibits in bold face type.

6 **Applicant's Exhibits**

7 Community Ambulance may offer the following documents as exhibits at
8 the hearing in support of its application:

- 9 1. Applicant's CON Application Part 1.
- 10 2. Applicant's CON Application Part 2.
- 11 3. DHS Administratively Complete Letter dated June 28, 2016.
- 12 4. DHS Substantive Review dated August 4, 2016.
- 13 5. Applicant's Response to Substantive Review dated September 28,
14 2016.
- 15 6. DHS 2nd Substantive Review Letter dated November 3, 2016.
- 16 7. Applicant's Response to 2nd Substantive Review Letter dated
17 November 14, 2016.
- 18 8. DHS Initial Findings Letter dated January 10, 2017.
- 19 9. Applicant's Response to Initial Findings Letter dated March 27,
20 2017.
- 21 10. DHS Second Findings Letter dated May 3, 2017.
- 22 11. Applicant's Letter to DHS dated April 6, 2018 regarding joining
23 uniform rate group.
- 24 12. Applicant's Certificate of Foreign Registration dated October 10,
25 2017.
- 26 13. Applicant's Operating Agreement dated July 27, 2010.
- 27 14. Applicant's Arizona Corporation Commission database information.
- 28

- 1 15. Applicant's Good Standing Certificate dated April 18, 2018.
- 2 16. Arizona Base Station Agreement between Applicant and Dignity
- 3 Health dated September 30, 2016.
- 4 17. Ambulance Services Agreement between Applicant and Dignity
- 5 Health.
- 6 18. Community Ambulance Organizational Chart.
- 7 19. Maricopa Ambulance Semi-Annual Response Time and Revenue
- 8 Collection Reports.
- 9 20. ABC Rate Increase Request and Analysis (2018)
- 10 21. DHS Guidance Document.
- 11 22. DHS Ground Ambulance Service Rate Schedule as of March 1, 2018.
- 12 23. Hearing Notice dated June 1, 2017.
- 13 24. Customer Agreement between AMR and Dignity Health.
- 14 25. Amendment to Customer Agreement between AMR and Dignity
- 15 Health, effective February 21, 2017.
- 16 26. DHS Approval of Amendment to Customer Agreement between
- 17 AMR and Dignity Health dated February 21, 2017.
- 18 27. AMR Motion for Intervening Party Status dated June 14, 2017.
- 19 28. Dignity Letter to AMR dated June 26, 2017.
- 20 29. AMR response to Dignity letter dated July 18, 2017.
- 21 30. Dignity response to AMR response dated July 19, 2017.
- 22 31. AMR response to July 19, 2017 Dignity letter dated July 20, 2017.
- 23 32. Transcript of Arizona Superior Court Proceedings from September
- 24 28, 2017.
- 25 33. Arizona Superior Court Minute Entry dated October 11, 2017.
- 26 34. AMR Consolidation Request dated December 5, 2016.
- 27 35. AMR Consolidation Decision dated October 31, 2017.
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- 36. PMT Consolidation Request dated December 5, 2016.
- 37. PMT Consolidation Decision dated October 31, 2017.
- 38. AMR Consolidated CON.
- 39. PMT Consolidated CON.
- 40. Rural Metro Maricopa CON.
- 41. Canyon State CON.
- 42. ABC Ambulance CON.
- 43. Maricopa Ambulance CON.
- 44. ABC Ambulance 2015 ARCR.
- 45. ABC Ambulance 2016 ARCR.
- 46. ABC Ambulance 2017 ARCR.
- 47. Maricopa Ambulance 2016 ARCR.
- 48. Maricopa Ambulance 2017 ARCR.
- 49. PMT 2015 ARCR.
- 50. PMT 2016 ARCR.
- 51. PMT 2017 ARCR
- 52. Rural Metro (Maricopa) 2015 ARCR.
- 53. Rural Metro (Maricopa) 2016 ARCR.
- 54. Rural Metro (Maricopa) 2017 ARCR.
- 55. AMR of Maricopa 2015 ARCR.
- 56. AMR of Maricopa 2016 ARCR.
- 57. AMR of Maricopa 2017 ARCR.
- 58. American Comtrans 2015 ARCR.
- 59. American Comtrans 2016 ARCR.
- 60. American Comtrans 2017 ARCR.
- 61. American Ambulance 2015 ARCR.
- 62. American Ambulance 2016 ARCR.

- 1 63. American Ambulance 2017 ARCR.
- 2 64. Southwest Ambulance (Maricopa) 2015 ARCR.
- 3 **65. Southwest Ambulance (Maricopa) 2016 ARCR.**
- 4 66. Southwest Ambulance (Maricopa) 2017 ARCR.
- 5 67. Southwest Ambulance and Rescue 2015 ARCR.
- 6 68. Southwest Ambulance and Rescue 2016 ARCR.
- 7 69. Southwest Ambulance and Rescue 2017 ARCR.
- 8 70. R/M Holdings 2015 ARCR.
- 9 71. R/M Holdings 2016 ARCR.
- 10 72. AMR of Maricopa ALJ Decision.
- 11 73. AMR of Maricopa CON Hearing Transcripts Vol. 1.
- 12 74. AMR of Maricopa CON Hearing Transcripts Vol. 2.
- 13 75. AMR of Maricopa CON Hearing Transcripts Vol. 3.
- 14 76. AMR of Maricopa CON Hearing Transcripts Vol. 4.
- 15 77. AMR of Maricopa CON Hearing Transcripts Vol. 5.
- 16 78. AMR of Maricopa CON Hearing Transcripts Vol. 6.
- 17 79. AMR of Maricopa CON Hearing Transcripts Vol. 7.
- 18 80. AMR of Maricopa CON Hearing Transcripts Vol. 8.
- 19 81. AMR of Maricopa CON Hearing Transcripts Vol. 9.
- 20 82. Maricopa Ambulance ALJ Decision.
- 21 83. Maricopa Ambulance CON Hearing Transcripts Vol. 1.
- 22 84. Maricopa Ambulance CON Hearing Transcripts Vol. 2.
- 23 85. Maricopa Ambulance CON Hearing Transcripts Vol. 3.
- 24 86. Maricopa Ambulance CON Hearing Transcripts Vol. 4.
- 25 87. Maricopa Ambulance CON Hearing Transcripts Vol. 5.
- 26 88. Maricopa Ambulance CON Hearing Transcripts Vol. 6.
- 27 89. Maricopa Ambulance CON Hearing Transcripts Vol. 7.

- 1 90. Maricopa Ambulance CON Hearing Transcripts Vol. 8.
- 2 91. Maricopa Ambulance CON Hearing Transcripts Vol. 9.
- 3 92. Maricopa Ambulance CON Hearing Transcripts Vol. 10.
- 4 93. Maricopa Ambulance CON Hearing Transcripts Vol. 11.
- 5 94. Maricopa Ambulance CON Hearing Transcripts Vol. 12.
- 6 95. Maricopa Ambulance CON Hearing Transcripts Vol. 13.
- 7 96. Maricopa Ambulance CON Hearing Transcripts Vol. 14.
- 8 97. ABC Ambulance ALJ Decision.
- 9 98. ABC Ambulance CON Hearing Transcripts Vol. 1.
- 10 99. ABC Ambulance CON Hearing Transcripts Vol. 2.
- 11 100. ABC Ambulance CON Hearing Transcripts Vol. 3.
- 12 101. ABC Ambulance CON Hearing Transcripts Vol. 4.
- 13 102. ABC Ambulance CON Hearing Transcripts Vol. 5.
- 14 103. ABC Ambulance CON Hearing Transcripts Vol. 6.
- 15 104. ABC Ambulance CON Hearing Transcripts Vol. 7.
- 16 105. ABC Ambulance CON Hearing Transcripts Vol. 8.
- 17 106. ABC Ambulance CON Hearing Transcripts Vol. 9.
- 18 107. ABC Ambulance CON Hearing Transcripts Vol. 10.
- 19 108. ABC Ambulance CON Hearing Transcripts Vol. 11.
- 20 109. ABC Ambulance CON Hearing Transcripts Vol. 12.
- 21 110. ABC Ambulance CON Hearing Transcripts Vol. 13.
- 22 111. March 5, 2018 Letter of Support sent to ADHS from Kara
23 Kalkbrenner, Fire Chief, Phoenix Fire Department.
- 24 112. July 27, 2017 Letter of Support sent to ADHS from Fire Chief Paul
25 Adams of the Avondale Fire & Medical Department.
- 26 113. July 5, 2017 Letter of Support sent to ADHS from Thomas Dwiggin,
27 Fire Chief, City of Chandler Fire, Health & Medical Department.
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- 1 114. July 24, 2017 Letter of Support sent to ADHS from the Honorable
2 Mayor of Gilbert, Arizona Jenn Daniels.
- 3 115. July 18, 2017 Letter of Support sent to ADHS from Mary Cameli,
4 Fire Chief, Mesa Fire and Medical Department.
- 5 116. July 17, 2017 Letter of Support sent to ADHS from Greg Ruiz, Fire
6 Medical Rescue Chief, City of Tempe.
- 7 117. September 14, 2017 Letter of Support sent to ADHS from Bob
8 Honeycutt, former President and Chief Executive Officer Arizona General
9 Hospital (Laveen).
- 10 118. Letter of Support sent to ADHS from Mark Nichols, Fire Chief,
11 Daisy Mountain Fire District.
- 12 119. Rural Metro (Maricopa) service map.
- 13 120. PMT service map.
- 14 121. Maricopa Ambulance service map.
- 15 122. Canyon State service map.
- 16 123. ABC Ambulance service map.
- 17 124. Drive time mapping during rush hour traffic.
- 18 125. CV of Robert Richardson.
- 19 126. Resume and Bio of Jeffrey T. O'Malley.
- 20 127. CV of Robb Beery.
- 21 128. Resume of Brandon Hestand.
- 22 129. CV of David Argue.
- 23 130. CV of John Shufeldt.
- 24 131. Resume of Ralph Vassallo Jr.
- 25 132. Resume of Michael Evans, CPA.
- 26 133. Deleted.
- 27 134. Resume of Mark Burdick.

- 1 135. Resume of Linda Hunt.
- 2 136. CV of Delores Kells.
- 3 137. October 16, 2014 Arizona Republic article, “Ambulance company
- 4 sues state, seeks to offer cheaper services.”
- 5 138. January 6, 2015 Phoenix Business Journal article, “American
- 6 Medical Response to hire 80 for Maricopa County Service.”
- 7 139. August 2, 2016 Phoenix Business Journal article, “Former
- 8 Rural/Metro exec wins ambulance contract in Maricopa County.”
- 9 140. May 24, 2017 The Daily Courier article, “Fire Departments
- 10 concerned with recent long ambulance response times.”
- 11 141. December 5, 2017 Scottsdale Independent article, “Maricopa
- 12 Ambulance awarded city of Scottsdale Contract.”
- 13 142. August 10, 2017 Arizona Republic article, “Ambulance wars: Rival
- 14 companies seek to bar hospital from offering medical transportation.”
- 15 143. March 22, 2018 Arizona Republic article, “Maricopa County is
- 16 fastest-growing in nation, according to U.S. Census data.”
- 17 144. March 24, 2014 Arizona Republic article, “Phoenix Ambulance-ride
- 18 cost: \$860.”
- 19 145. July 18, 2018 The Gazette article, “Colorado Springs keeps AMR
- 20 contract despite failure to meet response time.”
- 21 146. October 3, 2017 New York Times article “Dodging Bullets, a Medical
- 22 Coordinator Responds to a Crisis.”
- 23 147. Letter from Bank of Nevada dated August 24, 2018 regarding
- 24 \$1,000,000 line of credit.
- 25 148. AZ Central article “What do Phoenix firefighters make in base
- 26 salary?”

1 [https://www.azcentral.com/story/news/local/phoenix/2015/03/30/phoenix-
2 firefighter-base-pay-salary/70669382/](https://www.azcentral.com/story/news/local/phoenix/2015/03/30/phoenix-
2 firefighter-base-pay-salary/70669382/)

3 149. Community Ambulance Operational Plan.

4 150. U.S. Census Bureau Quick Fact Maricopa County.

5 151. 2010 Census Urban Areas by the Numbers “Definition of Urban and
6 Rural” from the U.S. Census Bureau.

7 152. Letter from Jon C. Klassen, Deputy Fire Chief of the Clark County,
8 Nevada Fire Department dated August 27, 2018.

9 153. 2017 Health Care Headliners Award Certificate awarded to Brian
10 Rogers.

11 154. 2017 Health Care Headliners Award Certificate awarded to Rob
12 Richardson.

13 155. Various Health Care certifications, including instructor
14 certifications for Brian Rogers.

15 156. 2005 Action Program Award issued to Rob Richardson for
16 exemplary customer service by the Henderson Fire Department.

17 157. Health Care Certifications issued to Rob Richardson by the State of
18 Nevada Department of Public Safety.

19 158. FEMA Certifications issued to Rob Richardson

20 159. Certifications issued to Rob Richardson by the National Academy of
21 Emergency Medical Dispatch.

22 160. Course Completion Certificate issued by CEVO II Ambulance to
23 Robert Richardson.

24 161. Certificate of Appreciation issued by the City of Henderson
25 Emergency Management Department to Robert Richardson.

26 162. Certificate of Appreciation issued by the City of Henderson Fire
27 Department to Rob Richardson.

1 163. Certificate of Accreditation issued to Community Ambulance by the
2 Commission on Accreditation of Ambulance Services in August 2015.

3 164. Certificate issued by EMS Management Training Institute to Robert
4 Richardson for completion of Ambulance Service Management Program dated
5 October 30, 1995.

6 165. Certificate of Recognition issued by the Clark County School District
7 to Community Ambulance for contributions and service to the students in the
8 Clark County School District 2017-18.

9 166. Clark County, Nevada Appreciation Award presented to
10 Community Ambulance for service provided during the October 1, 2017 incident
11 on the Las Vegas strip.

12 167. Certificate of Recognition issued by the City of Henderson to
13 Community Ambulance for its efforts during the October 1, 2017 incident on the
14 Las Vegas strip.

15 168. Congressional Record dated October 24, 2017 Honoring 1 October
16 First Responders.

17 169. May 18, 2018 Letter from Nevada Business Magazine to notifying
18 and congratulating Community Ambulance on being selected as a 2018
19 Healthcare Hero.

20 170. EMS Today Session Speaker Announcement of Brian Rogers at the
21 February 21-23, 2018 JEMS Conference and Exposition.

22 171. CV of Will Humble, M.P.H.

23 172. CV of Rod A. Davis.

24 173. CV of Brian Rogers.

25 174. CV of Rebecca Haas.

26 175. CV of Matthew Karger.

27 176. CV of Anne Burns, M.D.

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1 177. Glenn Kasprzyk testimony from the Transcript of Proceedings in
2 Dignity Health v. AMR Holding Co., Inc., et al, CV2017-009481.

3 178. Jeffrey O'Malley, Paul Cloward and Jeffrey McCollom testimony
4 from the Transcript of Proceedings in Dignity Health v. AMR Holding Co., Inc.,
5 et al, CV2017-009481.

6 179. 2017 AMR Transport Contract Performance Data Report for
7 transports provided under the Customer Agreement with Dignity Health.

8 180. Summary of Dignity Health Interfacility Transports by AMR (2016,
9 2017, Jan-Mar 2018)

10 181. EMS Call Log from Maricopa Urgent Care.

11 182. Map of healthcare facility locations where Intervenors currently
12 have ambulance service agreements.

13 183. Map of Dignity Health facilities including stand-alone ERs and
14 Urgent Care Centers in Maricopa County.

15 184. Map of all hospitals in Maricopa County including Dignity Health
16 hospitals.

17 185. Map of Maricopa County Hospitals and Skilled Nursing Facilities.

18 186. Drive-time Map – all of Maricopa County

19 187. Drive-time Map – East Zone Maricopa County

20 188. Drive-time Map – Central Zone Maricopa County

21 189. Drive-time Map – West Zone Maricopa County

22 190. Bill of Sale related to purchase of Adeptus Health by Dignity Health
23 effective June 1, 2018.

24 191. Matthew Karger calendar entries for meetings with AMR regarding
25 Arizona General Hospital Emergent Transfer Process.

26 192. June 28, 2018 email from Matthew Karger to Todd Jaramillo
27 regarding West-side Transfer Numbers.

1 193. Emails between Glenn Leland of Maricopa Ambulance and Jeffrey
2 O'Malley of Dignity Health related to Medical Transportation Service Agreement
3 between Maricopa Ambulance and Dignity Health (dates between July 26, 2017
4 and June 20, 2018).

5 194. HRSA.gov rural health area map.

6 195. 2016 and 2017 Slide Decks prepared by AMR regarding
7 Performance Reporting for Dignity Health.

8 196. Dignity Health Community Benefit Reports (2013-2017) and
9 Community Benefit Plans (2014-2018) for Mercy-Gilbert Medical Center,
10 Chandler Regional Medical Center, St. Joseph's Hospital and Medical Center,
11 and St. Joseph's Westgate Medical Center.

12 197. June 2015 email string among Brett McClain, Jeffrey O'Malley,
13 Amanda Oliver, Damon Denstone, and Tina Brucato-Day regarding feedback
14 about service provided by AMR and Rural Metro.

15 198. December 2015 email string among Jeffrey O'Malley, Mindy
16 Camden, Roxanne Dudish, Rebecca Haas, Julie Hoffman, Brian Hasforth and Peg
17 Smith regarding extended AMR ETAs.

18 199. December 2015 email string among Jeffrey O'Malley, Mindy
19 Camden, Roxanne Dudish, Rebecca Haas, Julie Hoffman and Peg Smith
20 regarding AMR service issues.

21 200. January 2016 email string among Larissa Spraker, Jeffrey
22 O'Malley, Roxanne Dudish and Brandon Hestand regarding certain service
23 concerns.

24 201. February 2016 email string between Paul Cloward and Jeffrey
25 O'Malley regarding transport time concerns at Maricopa Urgent Care.

26 202. March 2016 email string between Paul Cloward and Jeffrey
27 O'Malley regarding Maricopa Urgent Care follow up.

1 203. March 2016 email string among Rebecca Haas, Jeffrey O'Malley,
2 Delores Kells, Ricky Swearingen, Roxanne Dudish, Mindy Camden, and Paul
3 Cloward regarding insufficient Maricopa Urgent Care response times by AMR.

4 204. March 2016 email string among Roxanne Dudish, Alison Skinner,
5 Tyson Huggans, Kyle Henson, Kevin Meek, Delores Kells, Cynthia Greninger,
6 Paul Cloward, Damon Denstone, Brandon Hestand, Mindy Camden, Rebecca
7 Haas, Jeffrey O'Malley, Barbara Harding and Linda Stutz regarding follow up to
8 AMR/Dignity stakeholder meeting.

9 205. March/April 2016 email string among Paul Cloward, Jeffrey
10 O'Malley, Alison Skinner, Kevin Meek, Bob Honeycutt, and Debrah Hartman
11 regarding AMR contract performance reporting.

12 206. April 2016 email string among Paul Cloward, Jeffrey O'Malley,
13 Alison Skinner, Kevin Meek, Bob Honeycutt, and Debrah Hartman regarding
14 additional AMR contract performance reporting.

15 207. July 2016 email string among Jeffrey O'Malley, Paul Cloward, Beth
16 Brown, and Glenn Kasprzyk regarding billing and payor issues.

17 208. July/August 2016 email string among Jeffrey O'Malley, Paul
18 Cloward and Alison Skinner regarding AMR/Dignity service contract reporting.

19 209. July/August 2016 email string among Jeffrey O'Malley, Paul
20 Cloward and Alison Skinner regarding additional AMR/Dignity service contract
21 reporting.

22 210. February 2017 email from Rebecca Haas to Alison Skinner and
23 Jeffrey O'Malley regarding ETAs and actual versus reported response times.

24 211. Reserved.

25 212. July 2017 email string between Jeffrey O'Malley and Alison Skinner
26 regarding changes in AMR performance reporting.

1 213. July 2017 email string among Brandon Hestand, Jeffrey O'Malley,
2 Jane Hanson, and Janet Shepard regarding failure of AMR to share audio tapes
3 when miscommunications occurred between AMR and Dignity Health.

4 214. August 2017 email string among Brandon Hestand, Jeffrey
5 O'Malley, Janet Shepard, Peg Smith, Todd Jaramillo, Paul Cloward, and Glenn
6 Kasprzyk regarding patient issues and reporting requests.

7 215. November 2017 email string among Rebecca Haas, Jeffrey O'Malley,
8 Alison Skinner, Delores Kells, Sherri Maez, and Ricky Swearingen regarding
9 urgent versus non-urgent transports by AMR.

10 216. January 2018 email string between Glenn Leland and Jeffrey
11 O'Malley regarding back-up agreement with Maricopa Ambulance.

12 217. Life Line Ambulance Service, Inc. 2017 ARCR.

13 218. R/M Arizona Holdings (Life Star EMS) 2017 ARCR.

14 219. AMR of Maricopa Overlap Service Map (CON 136)

15 220. Map of AMR of Maricopa (CON 136) Service Area.

16 221. ABC Overlap Service Map.

17 222. CV of Rick Swearingen.

18 223. Executive Summary Community Ambulance Integration Plan.

19 224. Call Intake Process Document Provided by AMR to Dignity Health.

20 225. Clark County Ambulance Franchise Performance Reports.

21 226. Letter of Support dated September 30, 2016 from Dignity Health.

22 227. RBR Management, LLC entity information from Nevada business
23 database.

24 228. Dignity Health Patient Discharge Heat Map (Maricopa and Pinal
25 Counties).

26 229. Joseph Frazier resume.

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1 230. Emails produced by Rebecca Haas pursuant to the Dignity Health
2 subpoena regarding AMR service issues (Dignity Bates No. CON002470 – 2575)
3 (to be provided after review for PHI issues).

4 A. December 16, 2015 email between R. Haas and B. Hasforth.

5 B. December 19, 2015 email between R. Haas and W. Gallagher.

6 C. December 19, 2015 email between R. Haas and T. Broadbent.

7 D. December 2015 emails among R. Haas, P. Smith and J.
8 Hoffman.

9 E. December 2015 emails among R. Haas, J. O'Malley and other
10 Dignity representatives.

11 F. December 2015 emails among R. Haas, J. O'Malley, and other
12 Dignity representatives.

13 G. January 2016 emails among R. Haas, J. O'Malley, A. Skinner
14 and other Dignity and AMR representatives.

15 H. December 2015 and January 2016 emails among R. Haas, J.
16 O'Malley, P. Cloward, A. Skinner, and other Dignity representatives.

17 I. March 2016 emails among A. Skinner, P. Cloward, R. Haas,
18 J. O'Malley, and other Dignity and AMR representatives.

19 J. February and March 2016 emails among A. Skinner, J.
20 O'Malley, R. Haas, P. Cloward and other AMR and Dignity representatives

21 K. February 2016 emails among R. Haas, P. Cloward, A.
22 Skinner, and other representatives.

23 L. March 2016 emails among J. O'Malley, R. Haas, D. Kells, P.
24 Cloward and other representatives.

25 M. May 2016 emails between A. Skinner and R. Haas.

26 N. May 2016 emails among A. Skinner, R. Haas and P. Cloward.

27 O. December 2016 and January 2017 emails among A. Skinner,
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- 1 R. Haas, B. Hestand, and other representatives.
- 2 P. January 2017 emails between R. Haas and D. Kells.
- 3 Q. April 2017 emails among J. O'Malley, R. Haas and A.
- 4 Skinner.
- 5 R. March 2017 emails among J. O'Malley, R. Haas, A. Skinner.
- 6 T. Jaramillo, P. Cloward, D. Kells and R. Swearingen.
- 7 S. March 2017 emails among R. Haas, T. Jaramillo, A. Skinner,
- 8 D. Kells, P. Cloward and J. O'Malley.
- 9 T. August 2017 emails among R. Haas, A. Skinner, R.
- 10 Swearingen, D. Kells, and Maez.
- 11 U. November 2017 emails among R. Haas, J. O'Malley and D.
- 12 Kells.
- 13 V. November 9, 2017 email from A. Skinner to D. Kells, R. Haas,
- 14 A. Roumain and L. Blair.
- 15 W. December 14, 2017 emails between A. Skinner and R. Haas.
- 16 X. January 2018 emails among D. Kells, A. Skinner, T.
- 17 Jaramillo, T. Wolter, P. Cloward and R. Haas.
- 18 Y. January 2018 email among R. Haas, A. Skinner and D. Kells.
- 19 231. Emails produced by Brandon Hestand regarding AMR services
- 20 issues (Dignity Bates No. CON002596 – 2615) (to be provided after review for
- 21 PHI issues).
- 22 A. December 2015 and January 2016 emails among R. Haas, P.
- 23 Cloward and J. O'Malley.
- 24 B. October 31, 2017 email from B. Hestand to J. Cunningham
- 25 and K. Buchanan.

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1 232. Emails produced by Delores Kells regarding AMR service issues
2 (Dignity Bates No. CON002626 -2694) (to be provided after review for PHI
3 issues).

4 A. November 9, 2017 email from A. Skinner to Dignity Health
5 representatives.

6 B. EMS Ahwatuckee call logs.

7 C. May 11, 2018 email from A. Lopez to D. Kells and other AMR
8 and Dignity representatives.

9 D. September 6, 2017 email from A. Skinner to D. Kells and
10 other AMR and Dignity representatives.

11 E. EMS Call Logs from Dignity Health Urgent Care Queen
12 Creek.

13 F. November 9, 2017 email from A. Skinner to A. Roumain and
14 D. Kells and other AMR and Dignity representatives.

15 G. December 14, 2017 emails among R. Haas, A. Skinner, P.
16 Cloward and D. Kells.

17 H. January 2018 emails among R. Haas, A Skinner, T.
18 Jaramillo, and other AMR and Dignity representatives.

19 233. Emails produced by Jeffrey O'Malley regarding AMR service issues
20 and related items (Dignity Bates No. 002695 - 2809) (to be provided after review
21 for PHI issues).

22 A. November 8, 2017 email from R. Haas to D. Kells and J.
23 O'Malley.

24 B. December 14, 2017 email from R. Haas to J. O'Malley.

25 C. November 6, 2017 email from R. Haas to J. O'Malley with
26 EMS call logs.

1 D. April 16, 2018 emails from B. Hestand to J. O'Malley and
2 other AMR and Dignity representatives.

3 E. November 27, 2017 emails from B. Hestand to J. O'Malley
4 and other AMR and Dignity representatives.

5 F. February 16, 2018 emails from D. Denstone to J. O'Malley
6 and other Dignity representatives.

7 G. March 2016 emails from R. Haas to J. O'Malley and other
8 AMR and Dignity representatives.

9 H. May 3, 2018 emails from B. Hestand to J. O'Malley and other
10 AMR and Dignity representatives.

11 I. December 2015 and January 2016 emails among R. Haas, J.
12 O'Malley, P. Cloward and other AMR and Dignity representatives.

13 J. August 16-17, 2018 emails among B. Hestand, P. Cloward
14 and J. O'Malley and other AMR and Dignity representatives.

15 K. June 11, 2015 email between K. Meek and J. O'Malley and
16 other Dignity representatives.

17 L. December 28, 2015 email from J. O'Malley to P. Cloward.

18 M. January 7-8, 2016 emails from B. Hestand to J. O'Malley and
19 AMR and Dignity representatives.

20 N. July 7, 2016 emails between J. O'Malley, P. Cloward and
21 other AMR and Dignity representatives.

22 O. March 14, 2017 emails from D. Denstone to A. Skinner and
23 other AMR and Dignity representatives.

24 P. April 9, 2017 email from R. Johnson to D. Denstone and other
25 Dignity representatives.

26 Q. July 19, 2017 emails from D. Denstone to A. Skinner and
27 other AMR and Dignity representatives.

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1 R. August 5, 2017 email from M. Bott to B. Hestand and other
2 Dignity representatives.

3 S. August 24, 2017 emails among D. Denstone, A. Skinner, and
4 J. O'Malley and other AMR and Dignity representatives.

5 T. October 28-29, 2017 emails between B. Hestand and J.
6 O'Malley and other AMR and Dignity representatives.

7 U. December 7, 2017 email from B. Hestand to A. Skinner and
8 other AMR and Dignity representatives.

9 V. January 23-24, 2017 emails among R. Haas, A. Skinner and
10 J. O'Malley.

11 W. April 1, 2018 email among B. Hestand, B. Hasforth and J.
12 O'Malley.

13 X. December 28-30, 2015 emails among R. Haas, J. O'Malley and
14 other Dignity representatives.

15 Y. January 22, 2016 through March 2016 emails among R. Haas,
16 A. Skinner and other AMR and Dignity Health representatives.

17 Z. January 2016 through March 2016 emails among R. Haas, A.
18 Skinner and other AMR and Dignity Health representatives.

19 AA. December 2015 through January 2016 emails among R. Haas,
20 A. Skinner and other AMR and Dignity Health representatives.

21 BB. January 9, 2016 email from R. Haas to J. O'Malley, A.
22 Skinner and P. Cloward.

23 CC. March 24, 2016 email from R. Haas to J. O'Malley and D.
24 Kells.

25 234. EMS Call Log Sheets.

26 **235. Applicant's Financial Impact Analysis.**

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RESPECTFULLY SUBMITTED this 4th day of October, 2018

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ORIGINAL filed this 4th day of October, 2018 via the OAH electronic document filing system <https://portal.azoah.com/oedf>, with copies provided to all parties on the approved mailing list by posting through the designated OAH website at <https://portal.azoah.com/oedf/documents/2017-EMS-0104-DHS/index.html>, in accordance with Case Management Order No. 1.

COPY of the foregoing with flash drive of Exhibits, hand-delivered this 4th day of October, 2018 to:

Office of Administrative Hearings
1400 W. Washington, #101
Phoenix, Arizona 85007