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13 *Attorneys for Intervenors – AMR CON Holders*

14 BEFORE THE OFFICE OF ADMINISTRATIVE HEARINGS

15 In the Matter of:)

16 **RBR Management LLC, dba Community**)
17 **Ambulance**)

18 Applicant.)

19 Docket 2017-EMS-0104-DHS)
20 (EMS No. 0283))

21 **FIRST SUPPLEMENTAL EXHIBIT**)
22 **LIST OF AMR-RURAL/METRO CON**)
23 **HOLDER INTERVENORS**)

24 (Assigned: The Hon. Tammy)
25 Eigenheer))

26 American Medical Response of Maricopa, LLC dba . . . (CON 136); R/M Arizona
27 Holding, Inc. dba Canyon State Ambulance dba . . . (CON 58); Life Line Ambulance
28 Service, Inc. (CON 62); Rural/Metro Corp.-Maricopa dba . . . (CON 109); and
29 Professional Medical Transport, Inc. dba PMT Ambulance dba . . . (CON 71)(hereafter
30 referred to collectively as “AMR CON Holders” or “AMR entities”), all of which are
31 wholly owned affiliates of American Medical Response, Inc. (“AMR”), hereby submit

1 their list of possible exhibits for the hearing in this matter. By listing exhibits herein,
2 and in any supplements thereto, these Intervenor do not mean to represent that they
3 will in fact utilize each exhibit. Exhibits supplemented are shown in **bold**. Additional
4 supplementation will be done as additional exhibits/information is acquired.
5

6 **EXHIBITS:**

- 7 1. AMR-Rural/Metro CVs/Resumes/Bios:
8
9 a. John Valentine
10 b. Todd Jaramillo
11 c. Doug Jones
12 d. Glenn Kasprzyk
13 e. Krister Sorensen
14 f. Edward Racht, M.D.
15 g. Jim Roeder
16 h. Ed Armijo
17 i. Scott White
18 j. **Rich Bartus**
- 19 2. EMCT, Scope of Practice (Regulations)
- 20 3. Documents related to testimony of Edward Racht, M.D.
- 21 a. Collaborative research with UofA: “Prevalance of Hyperventilation”
22 b. Collaborative research with UofA: “The Association Between EMS
23 Response Interval . . .”
24 c. Collaborative research with UofA: “Characteristics of Medication –
25 Assisted Intubations. . .”
26 d. Collaborative research with UofA: “The Relationship Between
Rapid Acute Physiology Score . . .and ALS Interventions” (February
24-26, 2011)
e. Collaborative research with UofA: “Poster on Ambulance Crew
Configuration . . . (Cardiac Arrest)”
f. Collaborative research with UofA: “Clinical and Demographic
Attributes . . . (Prehospital Intra Intraosseous Infusion . . .)”

- g. Collaborative research with UofA: Poster on “Relationship Between . . . (RAPS) and Prehospital Patient Acuity,” NAEMSP 2010
- h. Collaborative research with UofA: Poster on “Relationships Between Ambulance Crew Configuration . . . (RAPS) . . .,” 2011
- i. Collaborative research with UofA: Poster on “The Relationship Between EMS Response Interval . . . (RAPS),” 2011
- j. 2013 Poster, Mobile Integrated Healthcare Practice
- k. December 2012 Consensus manuscript, published 2013 “Mobile Integrated Healthcare Practice: A Healthcare Delivery Strategy...”
- l. JEMS article, “As the community Paramedicine Concept Evolves, EMS Will Play an Integral Part” (2013)
- m. Research paper (2014), “Glasgow Coma Scale Scoring is Often Inaccurate”
- n. Report “An Evidence-Based Prehospital Guideline for External Hemorrhage Control. . . “ (2014)
- o. Heart Rescue Project (HRP), Community Response Planning Guide for Sudden Cardiac Arrest (2011)
- p. Guide – Principles for Establishing a Mobile Integrated Healthcare Practice (MIHP)(2014)
- q. Early Detection & Treatment of Patient With Severe Sepsis By Prehospital Personnel 2013
- r. PIM & PIT description
- s. EMS CAHPS Pilot Survey Exec Summary May 2014
- t. What Really Matters – Bourn article
- u. Chest Pain – Pain Decrease Chart
- v. Silver Stevie award 06-17-14
- w. 2016 Prehospital Emergency Care Article (Nishikima, et al) Medics and Anticoagulant/Antiplatelet Use
- x. CDC – SOP for Patient Handoffs (Ground Ambulance)
- y. CDC – SOP for Patient Handoffs (Air to Ground Ambulance)
- z. Abstract Project Summary (SIREN Network)
- aa. RFA-NS-16-016 (Dept of Health and Human Services)(SIREN)
- bb. 2013 SCA Facts AMR (2012 Data)
- cc. 2014 SCA Facts AMR (2013 Data)
- dd. 2015 SCA Facts AMR (2014 Data)
- ee. 2016 SCA Facts AMR (2015 Data)
- ff. 2017 SCA Facts AMR (2016 Data)
- gg. 2018 SCA Facts AMR (2017 Data)
- hh. 2014 CPR World Challenge Results
- ii. 2015 & 2016 CPR World Challenge Summary
- jj. 2017 CPR World Challenge Summary
- kk. 2017 CPR World Challenge – AMR AZ Training

- 1 ll. 2017 CPR World Challenge – AMR AZ Training Consolidate
2 mm. **February 2017 emails about SIREN GRANT APPLICATION**
3 **(AMR 3aa)**
4 nn. **Article from Pre-Hospital Emergency Care, “Evaluation of**
 Physiologic Alterations During Pre-Hospital Paramedic-
 Performed Rapid Sequence Intubation” published 2017

5 4. Current CONs

- 6 a. CON 58 (R/M AZ Holdings, Inc. dba Canyon State dba . . .).
7 b. CON 62 (Life Line Ambulance Service, Inc.)
8 c. CON 71 (Professional Medical Transport, Inc. dba PMT dba . . .)
9 d. CON 109 (Rural/Metro Corp.-Maricopa dba . . .)
 e. CON 136 (American Medical Response of Maricopa, LLC dba . . .)

10 5. CON Maps

- 11 a. CON 58
12 b. CON 62
13 c. CON 71
14 d. CON 109
 e. CON 136

15 6. AMR-Rural/Metro CON Consolidations

- 16 a. 2018A-EMS-0034-DHS (PMT/ComTrans/American Ambulance)
17 Recommended Decision of ALJ and Director’s Decision
18 b. 2018A-EMS-0033-DHS (AMR Maricopa/SW General/SW Casa
19 Grande) Recommended Decision of ALJ and Director’s Decision
 c. Table of Changes in Response Times Due to Consolidation

20 7. Prior CONs

- 21 a. CON 46 (ComTrans Ambulance Service, Inc. dba . . .)
22 b. CON 66 (Southwest Ambulance and Rescue of Arizona dba . . .);
23 c. CON 71 (Professional Medical Transport, Inc.)
24 d. CON 75 (American Ambulance dba . . .)
 e. CON 86 (Southwest Ambulance Maricopa)
 f. CON 136 (American Medical Response of Maricopa, LLC)

25 8. List of CONs added to Maricopa County system beginning March 2015.

1 9. DHS Decision – Granting Temporary Authority to Operate in Urgent
2 Circumstances [AMR of Maricopa, LLC/Town of Gila Bend dba Gild Bend
3 Rescue/Ambulance (CON 78)]

4 10. Map of Dignity locations in Maricopa County

- 5 a. All County map
- 6 b. Zoomed map

7
8 11. AMR White Paper: Challenges of Operating a Hospital Based Ambulance
9 Service.

10 12. **News articles:**

- 11 a. **Wall Street Journal Article, April 23, 2018, “US Hospital Profits**
12 **Fall as Labor Costs Grow and Patient Mix Shifts”**
- 13 b. **Channel 3 News (Las Vegas) online article dated May 11, 2011,**
14 **“1 October paramedics participate in military-style active**
15 **shooter training**
- 16 c. **Fox 5 TV (Las Vegas) online article dated May 11, 2018, “AMR**
17 **creates new tactical medic team in Las Vegas”**
- 18 d. **Daily Courier article regarding fires in Prescott Valley area**

19 13. **News articles regarding use of alternative transportation (instead of**
20 **ambulances):**
21
22
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- 1 a. December 19, 2017 article from Patient Engagement HIT,
2 “Ambulance Use Down 7%, Patients Access Care Via Ride
3 Share”
4
5 b. EMS1.com article March 2, 2018, “Uber launches health service
6 to give rides to the doctor”
7
8 c. npod article March 2, 2018, “Can Uber, Lyft really help patients
9 make sure doctors appointments?”
10
11 d. USA Today, March 6, 2018, “Why Uber and Lyft want to take
12 you to the hospital”
13
14 e. engadget, December 5, 2017, “Lyft expands its non-emergency
15 medical transportation services”
16
17 f. MedCity News, March 5, 2018, “Lyft’s deal with Allscripts for
18 non-emergency medical transport ramps up its healthcare
19 reach”
20
21 g. mHealth Intelligence, March 30, 2017, “Lyft Expands Smart
22 Phone – Based Medical Ride Sharing to 42 States”
23
24 h. Professional Article, October 24, 2017, “Did Uber X Reduce
25 Ambulance Volume?”
26

14. Dignity Health’s Second Supplemental Disclosure Statement in
Maricopa County Superior Court Case No. CV2017-00941

1 **15. Dept. Health and Human Services, Centers for Medicare and**
2 **Medicaid Services, memo regarding “EMTALA – ‘Parking’ of Emergency Medical**
3 **Service Patients in Hospitals” dated July 13, 2016**

4 **16. Meeting invites, agendas, etc. regarding hospital offloads, diversion**
5 **status:**

6 **a. April 11, 2017 SESDPC call to meeting, and three page AEMS**
7 **SESPD agenda**

8 **b. January 23, 2018 AEMS SE Sector Offload Meeting HOLD**
9 **(agenda)**

10 **c. February 8, 2018 WEMSCOM Diversion Meeting Confirmation**

11 **d. February 8, 2018 West Sector Diversion Meeting Confirmation**

12 **17. Emails regarding diversion/offload concern letter to C-Suite:**

13 **a. Emails between Cori Hayes (Ass’t Fire Chief, Mesa) and Todd**
14 **Jaramillo/Glenn Kasprzyk March 15, 2018 and April 19, 2018**
15 **regarding diversion letter**

16 **b. Emails between Mesa Fire Chief Cameli and Glenn Kasprzyk**
17 **January 26 and 29, 2018 regarding draft letter to C-Suite**

18 **c. Emails between Glenn Kasprzyk, Chief Cameli and Assistant**
19 **Chief Hayes (Mesa) and Garth Gemar January 26 and 29,**
20 **February 2 and 5, 2018 regarding first draft letter to C-Suite**

- d. **Email from Glenn Kasprzyk to Cameli/Hayes (Mesa) and Gemar dated January 26, 2018 regarding first draft letter to C-Suite, including actual draft**
- e. **Emails between Glenn Kasprzyk and Cameli/Hayes (Mesa) and Dr. Gemar dated January 26 and 29, 2018, including Dr. Gemar's edits.**

18. **Dignity Health Transports by AMR affiliates:**

- a. **Summary of Dignity Health IFT transports 2016 – March 2018**
- b. **January – March 2018 data – calls to and from Dignity locations**
- c. **2017 data – calls to and from Dignity locations**
- d. **2016 data – calls to and from Dignity locations**
- e. **Notes to reports tabulating Dignity calls**

19. **FOIA requests and responses:**

- a. **Avondale request (Avondale form for request, attachment to request, and response items)**
- b. **Daisy Mountain request and and response**
- c. **Gilbert request, receipt confirmation, May 8, 2018 update on response and response**
- d. **Phoenix request and response**
- e. **Mesa records request form, attachment and responses**

- 1 f. **Tempe request and response, including three emails between**
2 **Ed Armijo and Kara Stanek dated May 18 and 21, 2018**
- 3 g. **Chandler request, receipt, and response**
- 4 20. **Arizona General Hospital Chart of calls/no transport January 2017**
5 **through April 29, 2018**
- 6 21. **Spreadsheet showing date distribution of calls from Tempe's 911**
7 **response for IFT call spreadsheet**
- 8 22. **Emails between AZ General (Parsons) and others regarding TV**
9 **coverage of patient billing issue, May 2018 (patient's name redacted)**
- 10 23. **SAMPLE Employee Performance Analysis Card**
- 11 24. **Mutual aid/ambulance backup agreements:**
- 12 a. **Daisy Mountain Fire District**
- 13 b. **Sun City West**
- 14 c. **Buckeye Valley**
- 15 d. **Superstition Fire and Medical**
- 16 25. **Calls from Wickenburg Community Hospital to a Dignity facility**
17 **2016–March 2018**
- 18 26. **Procedure for Daisy Mountain Fire Department automatic mutual aid**
19 **requests in Black Canyon City**
- 20 27. **Procedure for transferring calls to 9-1-1 system (warm transfers to**
21 **fire agencies)**
- 22 28. **Itemization of AMR equipment above and beyond DHS requirements**
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1 29. **June 15, 2018 email from Phoenix Children’s Hospital regarding**
2 **ambulance transportation dedicated phone line**

3 30. **AMR Customer Inquiry example, June 20, 2018 Dignity ER/Glendale**

4 31. **AMR Las Vegas Response summary October 1 – 2, 2017**

5 32. **AMR Las Vegas October 1 – 2, 2017 transport detail**

6 33. **Hellsgate Fire District’s CON Application proceeding, December 14,**
7 **2016 testimony of Robb Beery and referenced exhibits:**

8 a. **Beery testimony**

9 b. **HGFD Exhibit 6**

10 c. **HGFD Exhibit 7**

11 d. **HGFD Exhibit 8**

12 e. **HGFD Exhibit 9**

13 f. **HGFD Exhibit 10**

14 34. **Daisy Mountain Mutual Aid Chart**

15 35. **Timber Mesa CON Application, transcripts of Michael Evans’**
16 **testimony (not filed, will supplement upon receipt)**

17 a. **June 19, 2017**

18 b. **June 20, 2017**

19 c. **June 21, 2017**

20 36. **AMR CON Holder 2017 ARCRs:**

21 a. **2017 CON 46 ComTrams – adjusted**

- b. 2017 CON 58 Lifestar – adjusted
- c. 2017 CON 62 Life Line – correction
- d. 2017 CON 66 SWA&R AZ – adjusted
- e. 2017 CON 71 PMT Amb. – adjusted
- f. 2017 CON 75 American Amb. – adjusted
- g. 2017 CON 86 SWA Maricopa – adjusted
- h. 2017 CON 109 R/M Amb. – adjusted
- i. 2017 CON 136 AMR Maricopa – correction

37. **AMR Local/State/National Support Summary**

38. **Emails from R. Haas canceling Dignity conference call**

a. **June 14, 2018**

b. **July 19, 2018**

39. Applicant’s complete file with ADHS for this matter

40. All exhibits listed by the Applicant, any other Intervenor, and ADHS, to the extent those prove relevant and admissible.

DATED this 25th day of July, 2018.

SHORALL MCGOLDRICK BRINKMANN

**FLETCHER STRUSE FICKBOHM &
WAGNER, PLC**

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1 Pursuant to Case Management
2 Order No. 1, electronic filing and
3 service of the foregoing through
4 <https://portal.azoah.com/oedf/>,
has been done this 25th day of July, 2018.

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6 By: /S/ Linda Clark

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