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IN THE OFFICE OF ADMINISTRATIVE HEARINGS

In the Matter of:

Maricopa Ambulance, LLC,
Applicant.

Matter No. 2015A-EMS-0190-DHS

**SECOND SUPPLEMENTAL
WITNESS LIST OF MARICOPA
AMBULANCE**

(The Honorable Diane Mihalsky)

Maricopa Ambulance, LLC, the Applicant in this matter, provides this second supplemental list of the witnesses it might use at the hearing. New text in this disclosure is underlined.

Witnesses

14. David Lindberg, Independent Consultant. Mr. Lindberg might testify about his experience in ambulance service, in Arizona and elsewhere; all aspects of Maricopa Ambulance's CON application, including the drive-time analysis, and the communications equipment and plan; Maricopa Ambulance's proposed response times, deployment plan, scheduling, and dispatch; the population demographics in the proposed service area; the geographic distribution of health care institutions within and surrounding the proposed service area; Maricopa Ambulance's ability to meet the response times proposed in its CON application; the response times of the Rural Metro Intervenors; and

his analysis of the CAD and Net Scheduler data produced by the Rural Metro Intervenors, as well as the CAD data produced by the City of Phoenix and to be produced by the City of Mesa. Mr. Lindberg might also testify about Maricopa Ambulance's plan for a robust, on-going benchmarking and performance improvement process; and Maricopa Ambulance's plan to initiate guideline-based pre-arrival instructions for 911 callers. Mr. Lindberg might also testify in response to any testimony or exhibits introduced by any of the other parties.

Mr. Lindberg might provide the following testimony about the findings from his review of the CAD data produced by the City of Phoenix. That data shows the following response times for Southwest Ambulance. Mr. Lindberg might also testify about Southwest's response times on a monthly basis, as shown by the data.

Responses Within City of Glendale

Code 3 Calls

Last 6 months of 2014

- Within 10 minutes: 84.4%
- Within 15 minutes: 97.2%
- Within 20 minutes: 99.4%

First 6 months of 2015

- Within 10 minutes: 83.5%
- Within 15 minutes: 96.7%
- Within 20 minutes: 99.1%

Code 2 Calls

Last 6 months of 2014

- Within 20 minutes: 99%

First 6 months of 2015

- Within 20 minutes: 98.9%

Responses Within City of Surprise

Code 3 calls

Last 6 months of 2014

- Within 10 minutes: 87.3%
- Within 15 minutes: 97.8%
- Within 20 minutes: 99.2%

First 6 months of 2015

- Within 10 minutes: 83.8%
- Within 15 minutes: 96.7%
- Within 20 minutes: 98.9%

Code 2 calls

Last 6 months of 2014

- Within 15 minutes: 96.7%

First 6 months of 2015

- Within 15 minutes: 94.7%

Mr. Lindberg might also testify about what the City of Phoenix's CAD data shows about the response times of PMT. Mr. Lindberg might also testify about PMT's response times on a monthly basis, as shown by the data. The data demonstrates the following response times by PMT:

Responses Within City of Scottsdale

Code 3 calls

Last 6 months of 2014

- Within 10 minutes: 89.4%
- Within 15 minutes: 98.2%
- Within 20 minutes: 99.6%

First 6 months of 2015

- Within 10 minutes: 87%
- Within 15 minutes: 97.7%
- Within 20 minutes: 99.4%

Code 2 calls

Last 6 months of 2014

- Within 20 minutes: 98.9%

First 6 months of 2015

- Within 20 minutes: 98.2%

Responses Within City of Tempe

Code 3 calls

Last 6 months of 2014

- Within 10 minutes: 95.8%
- Within 15 minutes: 99.2%
- Within 20 minutes: 99.9%

First 6 months of 2015

- Within 10 minutes: 92.2%
- Within 15 minutes: 98.4%
- Within 20 minutes: 99.5%

Code 2 calls

Last 6 months of 2014

- Within 20 minutes: 99.6%

First 6 months of 2015

- Within 20 minutes: 99.7%

Responses Within City of Peoria

Code 3 calls

Last 6 months of 2014

- Within 10 minutes: 90.8%
- Within 15 minutes: 98.1%
- Within 20 minutes: 99.2%

First 6 months of 2015

- Within 10 minutes: 89.1%
- Within 15 minutes: 97.9%
- Within 20 minutes: 99.4%

Code 2 calls

Last 6 months of 2014

- Within 20 minutes: 99.5%

First 6 months of 2015

- Within 20 minutes: 99.2%

Mr. Lindberg might also testify about any other aspect of the CAD data produced by the City of Phoenix.

Respectfully submitted this 30th day of September, 2015.

COPPERSMITH BROCKELMAN PLC

By /s/ Scott M. Bennett

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CERTIFICATE OF SERVICE

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By: /s/ Verna Colwell